

# CARR

Telephone Co.

4325 S. MASTEN ROAD  
BRANCH, MI 49402  
231.898.2244 LANDLINE  
231.898.3900 FAX

## GENERAL INFORMATION AND CHARGES

Installations for telephone service where no previous service exists requiring a buried Service line is \$74.00. This price includes a buried service line of 250 feet. Buried service lines requiring more than the standard 250 buried line are charged \$2.00 per foot in addition to the \$74.00. When service previously existed in the home the charge is \$24.00 for reconnection.

\*All fees listed below are subject to change and periodic adjustments

### Buried Service Line Installation Fees:

Initial Service Order	\$	14.00	
Line Connection Charge		10.00	
Termination Charge		2.50	
Station Handling Charge		2.50	
Premise Visit		45.00	\$74.00

\*For each Company installed inside wiring and jack add:

	\$	45.00	
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### Local Service Monthly Charges Rates

One Party Residence	\$	20.97
One Party Business		22.27
Additional State Access Line Charge		.10
* Federal Universal Service Fee		1.87

### Based on County of Residence add appropriate 911 charges

*Mason County Operating	\$	2.09
*Mason County Technical 911 Fee		.61
*Lake County Technical Fee		.29
*Newaygo County Operating Fee		1.56
*Newaygo Technical Fee		.69
Statewide 911 Fee		.19

**Monthly Service Charges.** Monthly service charges are billed one month in advance from the first of one month to the first of the next month. Services connected mid-month are prorated from the date of installation and are billed in addition to the monthly in advance local service charges. If you have Carr for long- distance, charges are billed one month in arrears.

**Repair Services.** Our Company provides normal maintenance of telephone service to the outside of the house known as the demarcation point. This demarcation point is identified as a small grey box located on the outside of the customers home. If you request repair to your telephone service and the problem affecting service is due to a customer product such as a telephone, wiring, security system, answering machine and the like, you will be charged a repair visit. Customer is responsible for all customer owned items. Customers who connect any wiring/items to the demarcation point that cause the line to be inoperative (out of service) will also be charged a repair call. You may refer to the Carr Telephone directory for trouble shooting procedures.

**Office Hours.** Office hours are 8:30 am to 5:00 pm Monday to Friday. The office is closed Saturday and Sunday and major holidays. For your convenience there is a drop-box for payments located in front of the telephone office for after hour payments. Carr also maintains a technical assistance service for help in troubleshooting. That number is 231-898-8324. For billing, general and payment questions please call our office during normal business hours at 231-898-2244.

**Long Distance Carriers.** Carr Telephone offers long-distance service for \$0.12 a minute. There is no monthly fee for this service. There are other long distance carriers to choose from who provide service into the Carr Exchange. If you do not specify a carrier for your calls at the time of installation, your long distance service will be limited to the local calling area. For long-distance carriers other than Carr Telephone require that you contact the specific carrier directly and set-up an account with them. These carriers will bill you separately from Carr Telephone monthly statements.

**MISS DIG.** Our Company is a member of the MISS DIG ASSOCIATION. Before excavating grounds either in your yard, on the roadway, or drives, please call MISS DIG at 800-482-7171 or at 811 and request a location ticket be issued locating underground buried telephone lines. This is a FREE service. State Law require 72 working hours advance notification for Utility Company location of lines.

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## APPLICATION FOR TELEPHONE SERVICE

### BILLING INFORMATION

*(\*bill will be sent to this address)*

### 911 SERVICE ADDRESS

*(\*WHERE SERVICE WILL BE INSTALLED)*

\_\_\_\_\_  
LAST                      FIRST                      MI

\_\_\_\_\_  
STREET NUMBER AND DIRECTION

\_\_\_\_\_  
ADDRESS

\_\_\_\_\_  
STREET NAME

\_\_\_\_\_  
CITY, STATE, ZIP CODE

\_\_\_\_\_  
COUNTY                      TOWNSHIP

\_\_\_\_\_  
BUSINESS NAME AND TAX ID

\_\_\_\_\_  
CONTACT TELEPHONE NUMBER

\*PLEASE PROVIDE ARTICLES OF INCORPORATION, LLC, PARTNERSHIP AGREEMENT OR SOLE PROPRIETORSHIP INFORMATION AND TAX ID NUMBER IF APPLICABLE.

### EXTRA SERVICES REQUESTED AT INSTALLATION TIME

INSTALLATION OF INSIDE JACK	_____ \$45.00 EACH JACK
CALLER IDENTIFICATION W/NAME	_____ \$ 7.00 MONTHLY
CALL FORWARDING	_____ \$ 1.75 MONTHLY
CALLWAITING	_____ \$ 1.75 MONTHLY
CALL FORWARD ON BUSY	_____ \$ 2.00 MONTHLY
VOICE MAIL	_____ \$ 5.00 MONTHLY
NON-PUBLISHED NUMBER	_____ \$ 0.75 MONTHLY
900 NUMBER BLOCKING	_____ FREE
COLLECT CALL BLOCK	_____ FREE

### LONG DISTANCE CARRIER CHOICE

CARR TELEPHONE COMPANY \_\_\_\_\_

FOR ALL OTHER CARRIERS CONTACT CARRIER DIRECTLY FOR SERVICE.



# **CREDIT REPORT AUTHORIZATION AND RELEASE**

**Authorization is hereby granted to Carr Communications/Carr Telephone Company to obtain a standard factual data credit report through a consumer credit reporting agency chosen by Company.**

**Social Security Number** \_\_\_\_\_

**Date of Birth** \_\_\_\_\_

**First, Middle Initial and Last Name** \_\_\_\_\_

**Street Number and Name** \_\_\_\_\_

**City, State, Zip Code** \_\_\_\_\_

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**

**Previous Address (if applicable)** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## **Some conditions that may require a security deposit are:**

- Inaccurate or unverifiable data on application.**
- History of payment default of utility service.**
- Outstanding telephone bills at service address with occupant still residing there.**
- Failure to provide or incomplete verifiable personal identification.**
- Refusal to return this form.**

**You may also obtain a once a year free credit report via the internet from:  
[www.annualcreditreport.com](http://www.annualcreditreport.com)**