

4325 S. MASTEN ROAD BRANCH, MI 49402 231.898.2244 LANDLINE 231.898.3900 FAX

## **GENERAL INFORMATION AND CHARGES**

Installations for telephone service where no previous service exists requiring a buried Service line is \$74.00. This price includes a buried service line of 250 feet. Buried service lines requiring more than the standard 250 buried line are charged \$2.00 per foot in addition to the \$74.00. When service previously existed in the home the charge is \$24.00 for reconnection.

#### \*All fees listed below are subject to change and periodic adjustments

# **Buried Service Line Installation Fees:**

Initial Service Order	\$ 14.00
Line Connection Charge	10.00
Termination Charge	2.50
Station Handling Charge	2.50
Premise Visit	<u>45.00</u> \$74.00
*For each Company installed inside wiring	
and jack add:	\$ 45.00

# **Local Service Monthly Charges Rates**

One Party Residence	\$ 20.97
One Party Business	22.27
Additional State Access Line Charge	.10
* Federal Universal Service Fee	1.87

# **Based on County of Residence add appropriate 911 charges**

*Mason County Operating	\$	2.09
*Mason County Technical 911 Fee	•	.61
*Lake County Technical Fee		.29
*Newaygo County Operating Fee		1.56
*Newaygo Technical Fee		.69
Statewide 911 Fee		.19

Monthly Service Charges. Monthly service charges are billed one month in advance from the first of one month to the first of the next month. Services connected mid-month are prorated from the date of installation and are billed in addition to the monthly in advance local service charges. If you have Carr for long- distance, charges are billed one month in arrears.

Repair Services. Our Company provides normal maintenance of telephone service to the outside of the house known as the demarcation point. This demarcation point is identified as a small grey box located on the outside of the customers home. If you request repair to your telephone service and the problem affecting service is due to a customer product such as a telephone, wiring, security system, answering machine and the like, you will be charged a repair visit. Customer is responsible for all customer owned items. Customers who connect any wiring/items to the demarcation point that cause the line to be inoperative (out of service) will also be charged a repair call. You may refer to the Carr Telephone directory for trouble shooting procedures.

Office Hours. Office hours are 8:30 am to 5:00 pm Monday to Friday. The office is closed Saturday and Sunday and major holidays. For your convenience there is a drop-box for payments located in front of the telephone office for after hour payments. Carr also maintains a technical assistance service for help in troubleshooting. That number is 231-898-8324. For billing, general and payment questions please call our office during normal business hours at 231-898-2244.

Long Distance Carriers. Carr Telephone offers long-distance service for \$0.12 a minute. There is no monthly fee for this service. There are other long distance carriers to choose from who provide service into the Carr Exchange. If you do not specify a carrier for your calls at the time of installation, your long distance service will be limited to the local calling area. For long-distance carriers other than Carr Telephone require that you contact the specific carrier directly and set-up an account with them. These carriers will bill you separately from Carr Telephone monthly statements.

MISS DIG. Our Company is a member of the MISS DIG ASSOCIATION. Before excavating grounds either in your yard, on the roadway, or drives, please call MISS DIG at 800-482-7171 or at 811 and request a location ticket be issued locating underground buried telephone lines. This is a FREE service. State Law require 72 working hours advance notification for Utility Company location of lines.



# **APPLICATION FOR TELEPHONE SERVICE**

	G INFORMATI be sent to this a			CE ADDRESS TICE WILL BE INSTALLED)	
LAST	FIRST	MI	STREET NUMBE	R AND DIRECTION	
ADDRESS			STREET NAME		
CITY, STAT	E, ZIP CODE		COUNTY	TOWNSHIP	
BUSINESS	NAME AND TAX ID	)	CONTACT TELEPHONE NUMBER		
INFORMATIO	ON AND TAX ID NUMBI	ER IF APPLICABLE.	, PARTNERSHIP AGREEMEN STED AT INSTAI	T OR SOLE PROPRIETORSHIP	
<u>.</u>	LATRA SERVI	CLS KLQUL	SILD AI INSIAI	LATION TIME	
<b>INSTALLA</b>	TION OF INSIDE	JACK	\$45	.00 EACH JACK	
CALLER II	DENTIFICATION	W/NAME	\$ 7.	00 MONTHLY	
CALL FOR	WARDING			75 MONTHLY	
CALLWAIT	ΓING			75 MONTHLY	
CALL FOR	WARD ON BUSY			00 MONTHLY	
<b>VOICE MA</b>	\IL		\$ 5.	00 MONTHLY	
_	LISHED NUMBER			75 MONTHLY	
	900 NUMBER BLOCKING		FF	FREE	
COLLECT (	CALL BLOCK		FF	REE	
	LON	NG DISTANC	CE CARRIER CHO	DICE	
CARR TEL	EPHONE COMPA	NY			
FOR ALL C	OTHER CARRIERS	S CONTACT CAP	RRIER DIRECTLY FO	R SERVICE.	

#### **SERVICE WAIVER**

Carr Telephone Company requires a free and clear route for the burial of our telephone service line. Service lines are buried from the nearest green telephone pedestal service point box down the center of the driveway to the electric meter on your home. Any underground items on property owned, rented, or leased by you will need to be clearly marked by you. This includes, but is not limited to, wells, septic, underground electric lines, conduit, water lines, underground sprinklers, dog fences, etc.

If the items are not clearly marked and result in the damage of those items by our Company personnel, Carr will not be held liable. Company employees who must dig to locate the customers unknown location of their facilities will be charged a rate of \$75.00 per hour, per person.

Carr Telephone will not be held liable or responsible for damages to any underground facilities due to customer error in locating these facilities. The Company will not be responsible for any damage to underground facilities when following your designated route for burial of service line. Installers will not install buried service lines if the route chose may cause damage to Company equipment or hamper the use of equipment necessary to accomplish burial or repair.

I have read the above and am in agreement with this waiver.

Signature of Applicant	Date	
DIRECTIONS TO	O THE CUSTOMERS I	<u>HOME</u>
911 Assigned Address: Street Name	County	Township
Color of Home:		
Гуре of Home: (Mobile, A-Frame, Ranch	, Cottage, Two Story, etc	)
Directions to your home in the Carr Ex nearest main road.	change. Start directions	from the
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## **CREDIT REPORT AUTHORIZATION AND RELEASE**

Authorization is hereby granted to Carr Communications/Carr Telephone Company to obtain a standard factual data credit report through a consumer credit reporting agency chosen by Company.

Social Security Number		
Date of Birth		
First, Middle Initial and Last Name		
Street Number and Name		
City, State, Zip Code		
Signature	Date	
Previous Address (if applicable)		

### Some conditions that may require a security deposit are:

Inaccurate or unverifiable data on application.
History of payment default of utility service.
Outstanding telephone bills at service address with occupant still residing there.
Failure to provide or incomplete verifiable personal identification.
Refusal to return this form.

You may also obtain a once a year free credit report via the internet from: <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a>