

CARR

Telephone Co.

4325 S. MASTEN ROAD
BRANCH, MI 49402
231.898.2244 LANDLINE
231.898.3900 FAX

GENERAL INFORMATION AND CHARGES **APPLICATION FOR TELEPHONE SERVICE ONLY**

Installations for telephone service where no previous service exists requiring a buried Service line is \$71.50. This price includes a buried service line of 250 feet. Buried service lines requiring more than the standard 250 buried line are charged \$2.00 per foot in addition to the \$71.50.

Where service previously existed in the home the charge is \$24.00 for reconnection.

Buried Service Line Installation Fees:

| | | |
|---|----------|---------|
| Initial Service Order | \$14.00 | |
| Line Connection Charge | 10.00 | |
| Station Handling Charge | 2.50 | |
| Premise Visit | 50.00 | \$76.50 |
| <hr/> | | |
| *For each Company installed inside wiring and jack add: | \$ 45.00 | |

Local Service Monthly Charges Rates

| | |
|-------------------------------------|---------|
| One Party Residence | \$20.97 |
| One Party Business | \$22.27 |
| Additional State Access Line Charge | .10 |
| * Federal Universal Service Fee | 1.22 |

Based on County of Residence add appropriate 911 charges

| | |
|---------------------------------|---------|
| *Mason County Operating | \$ 2.09 |
| *Mason County Technical 911 Fee | .55 |
| *Lake County Technical Fee | .55 |
| *Newaygo County Operating Fee | 1.56 |
| *Newaygo Technical Fee | .55 |
| Statewide 911 Fee | .25 |

*Fees subject to periodic adjustments.

Monthly Service Charges. Monthly service charges are billed one month in advance from the first of one month to the first of the next month. Services connected mid-month are prorated from the date of installation and are billed in addition to the monthly in advance local service charges. If you have Carr for your long-distance carrier; charges are billed one month in arrears.

Repair Services. Our Company provides normal maintenance of telephone service to the outside of the house known as the demarcation point. This demarcation point is identified as a small grey box located on the outside of the customers home. If you request repair to your telephone service and the problem affecting service is due to a customer owned product such as a telephone, wiring, security system, answering machine, etc., there will be charged a service charge of \$50.00. Customers who connect any wiring/items to the demarcation point/inside the house that cause the line to be inoperative (out of service) will also be charged a service charge of \$50.00 to repair it.. You may refer to the Carr Telephone directory for trouble shooting procedures.

Office Hours. Office hours are 8:30 am to 5:00 pm Monday to Friday. The office is closed Saturday and Sunday and major holidays. For your convenience there is a drop-box for payments located in front of the telephone office for after hour payments. Carr also maintains a technical assistance service line for help in troubleshooting after hours that number is 231-898-8324. For billing, general and payment questions please call our office during normal business hours at 231-898-2244. The technical service line is not equipped to take new service, credit card payments, etc.

Long Distance Carriers. Carr Telephone offers long-distance service for \$0.12 a minute. There is no monthly fee for this service. For long-distance carriers other than Carr Telephone require that you contact the specific carrier directly and set-up an account with them. These carriers will bill you separately from Carr Telephone monthly statements. If no long distance carrier is written on the application your calling will be limited to the local calling area.

MISS DIG. Our Company is a member of the MISS DIG ASSOCIATION. Before excavating ground either in your yard, on the roadway, or drives, please call MISS DIG at 800-482-7171 or at 811 and request a location ticket be issued locating underground buried telephone lines. This is a FREE service. State Law require 72 business working hours advance notification for Utility Company location of lines.

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APPLICATION FOR TELEPHONE SERVICE

BILLING INFORMATION

(*bill will be sent to this address)

LAST FIRST MI

ADDRESS

CITY, STATE, ZIP CODE

BUSINESS NAME AND TAX ID

911 SERVICE ADDRESS

(*WHERE SERVICE WILL BE INSTALLED)

STREET NUMBER AND DIRECTION

STREET NAME

COUNTY

TOWNSHIP

CONTACT TELEPHONE NUMBER
(FOR SCHEDULING INSTALLATION)

EMAIL ADDRESS: _____

EXTRA SERVICES REQUESTED AT INSTALLATION TIME

| | |
|------------------------------|-------------------------|
| INSTALLATION OF INSIDE JACK | _____ \$45.00 EACH JACK |
| CALLER IDENTIFICATION W/NAME | _____ \$ 7.00 MONTHLY |
| CALL FORWARDING | _____ \$ 1.75 MONTHLY |
| CALLWAITING | _____ \$ 1.75 MONTHLY |
| CALL FORWARD ON BUSY | _____ \$ 2.00 MONTHLY |
| NON-PUBLISHED NUMBER | _____ \$ 0.75 MONTHLY |

LONG DISTANCE CARRIER CHOICE

CARR TELEPHONE COMPANY _____

FOR ALL OTHER CARRIERS CONTACT CARRIER DIRECTLY FOR SERVICE.

SERVICE WAIVER

Carr Telephone Company requires a free and clear route for the burial of our telephone service line. Service lines are buried from the nearest green telephone pedestal service point box down the center of the driveway to the electric meter on your home. Any underground items on property owned, rented, or leased by you will need to be clearly marked by you. This includes, but is not limited to, wells, septic, underground electric lines, conduit, water lines, underground sprinklers, dog fences, etc.

If the items are not clearly marked and result in the damage of those items by our Company personnel, Carr will not be held liable. Company employees who must dig to locate the customers unknown location of their facilities will be charged a rate of \$75.00 per hour, per person.

Carr Telephone will not be held liable or responsible for damages to any underground facilities due to customer error in locating these facilities. The Company will not be responsible for any damage to underground facilities when following your designated route for burial of service line. Installers will not install buried service lines if the route chose may cause damage to Company equipment or hamper the use of equipment necessary to accomplish burial or repair.

I have read the above and agree with this waiver.

Signature of Applicant

Date

DIRECTIONS TO THE CUSTOMERS HOME

911 Assigned Address: _____
 Street Name County Township

Color of Home: _____

Type of Home: _____
(Mobile, A-Frame, Ranch, Cottage, Two Story, etc)

Directions to your home in the Carr Exchange. Start directions from the nearest main road.

CREDIT REPORT AUTHORIZATION AND RELEASE

Authorization is hereby granted to Carr Communications/Carr Telephone Company to obtain a standard factual data credit report through a consumer credit reporting agency chosen by Company.

Social Security Number

Date of Birth

First, Middle Initial and Last Name

Street Number and Name

City, State, Zip Code

Signature

Date

Previous Address (if applicable)

Some conditions that may require a security deposit are:

Inaccurate or unverifiable data on application.

History of payment default of utility service.

Outstanding telephone bills at service address with occupant still residing there.

Failure to provide or incomplete verifiable personal identification.

Refusal to return this form.

**You may also obtain a once a year free credit report via the internet from:
www.annualcreditreport.com**