



Carr Fiber to the Home Info

Installation Charges

- **Fiber Construction Complete by End of 2028**
- **Check Fiber Availability** in your area.
- **Standard Fiber Install , Television, Internet, Landline Telephone (Buried Line): \$150**
- **TV Install:** First TV free, each additional:
 - **\$35 install fee**
 - **\$6.95/month lease**

Prices subject to change at any time.

Monthly Service

- Billed **one month in advance**
- **Prorated** if starting mid-month
- **Due by the 18th** each month
- **Late Fee:** \$8.00
- **Payment Dropbox:** 4325 S Masten Rd, Branch, MI 49402

Repair Service

- Covers **outside only** (gray box near electric meter)
- If issue is inside (wiring, cameras, security, etc.):
\$75 service fee

Office Hours

- **Mon–Fri:** 8:30 AM – 5 PM
- **Closed:** Weekends & Holidays
- **No weekend repair service**

Seasonal Internet

- Available up to **5 months/year**
- Speed limited to **2 Mbps down / 20 Mbps up**
- Monthly: **\$24.99**
- Full disconnect = **\$150 reconnection fee**

Tech Support

- Limited **after-hours help:**
231-898-8324

Miss Dig – Call Before You Dig

- Call **811** or **800-482-7171** before digging free service
- **72 business hours** in advance notice required
- Damages to buried lines are billed to the customer

Phone Service Rules

By signing up for telephone service, you agree **not to**:

- Falsify (Spoof) caller ID
- Originate robocalls or autodial illegally
- Engage in fraud or excessive calling
- Wrongly obtain anything of value
- Make unsolicited calls

Violations result in suspension or cancellation of service.

Email us: contact@carrinter.net



4325 S Masten Road, Branch MI 49402
 Phone: 231-898-2244
 Fax: 231-898-3900
 Email: contact@carrinter.net
 Return application via email to this address

FIBER APPLICATION

BILLING INFORMATION

(Billing statement will be sent to this address)

911 SERVICE ADDRESS

(Where service will be installed)

 LAST FIRST MI

 STREET NUMBER, DIRECTION and NAME

 ADDRESS

 COUNTY TOWNSHIP

 CITY, STATE, ZIP CODE

 EMAIL ADDRESS

 CONTACT TELEPHONE NUMBER

EMAIL BILLING? YES NO

FIBER TO THE HOME INTERNET

- 100 Mbps Fiber Package _____ \$59.99 MONTHLY
- 200 Mbps Fiber Package _____ \$69.99 MONTHLY
- 1 GIG Fiber Package _____ \$99.99 MONTHLY
- 5 GIG Fiber Package _____ \$149.99 MONTHLY

FIBER TELEPHONE SERVICE

- MONTHLY FEE _____ \$34.99
- INSTALLATION OF INSIDE JACK _____ \$45.00 EACH
- CALLER IDENTIFICATION W/NAME _____ \$7.00 MONTHLY
- CALL FORWARDING _____ \$1.75 MONTHLY
- CALL WAITING _____ \$1.75 MONTHLY
- CALL FORWARD ON BUSY _____ \$2.00 MONTHLY
- NON-PUBLISHED NUMBER _____ \$0.75 MONTHLY
- CARR COMMUNICATIONS LONG-DISTANCE _____ \$0.15 PER MINUTE

DIGITAL CABLE TV PACKAGE

- Essential Package _____ \$ 44.99/month
 - Premier Package _____ \$102.99/month
 - Premier Plus _____ \$112.99/month
 - HD Programming _____ \$2.50 /month
 - Digital Video Recorder _____ \$10 one TV
 - DVR Whole Home _____ \$14.99 *Not available in all areas
- Number of TV's to Install (One free)
 (\$35 for each extra TV) _____

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CREDIT REPORT AUTHORIZATION AND RELEASE

Authorization is hereby granted to Carr Communications/Carr Telephone Company to obtain a standard factual data credit report through a consumer credit reporting agency chosen by Company.

Social Security Number _____

Date of Birth _____

First, Middle Initial and Last Name _____

Street Number and Name _____

City, State, Zip Code _____

Signature

Date

Previous Address (if applicable)

Some conditions that may require a security deposit are:

- Inaccurate or unverifiable data on application.
- History of payment default of utility service.
- Outstanding telephone bills at service address with occupant still residing there.
- Failure to provide or incomplete verifiable personal identification.
- Refusal to return this form.

You may also obtain a once-a-year free credit report via the internet from:
www.annualcreditreport.com

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Broadband Facts

Carr Telephone Company
FIBER100 FIBER TO THE HOME
Fixed Broadband Consumer Disclosure

Monthly Price **\$59.99**

This monthly price is an introductory rate	No
Time the introductory rate applies	N/A
Monthly price after the introductory rate	N/A
Length of contract	N/A
Link to Terms of Contract	N/A

Additional Charges & Terms
Provider Monthly Fees

One-time Fees at the time of installation ONT	150.00
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Early Termination Fee	N/A
Government Taxes	Varies by Location

Discounts & Bundles
None

Speeds Provided with Plan	
Typical Download Speed	100 Mbps
Typical Upload Speed	100 Mbps
Typical Latency	15-20 ms

Charges for Additional Data Usage	Unlimited N/A
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Network Management Policy
<https://site.carrinter.net/wp-content/uploads/2019/11/INTERNET-NETWORK-MANAGEMENT-POLICY-2020.pdf>

Privacy Policy
<https://site.carrinter.net/wp-content/uploads/2018/06/WEBSITE-2018-Privacy-Policy-002.pdf>

Customer Support
Phone: 231-898-2244
Website: <https://site.carrinter.net/contact/>

Learn more about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[Fcc.gov/consumer](https://www.fcc.gov/consumer)

Unique Plan Identifier: F0005067228CTCMI2024DSL400

Broadband Facts

Carr Telephone Company
FIBER200 FIBER TO THE HOME
Fixed Broadband Consumer Disclosure

\$69.99

Monthly Price

No
N/A
N/A
N/A
N/A

This monthly price is an introductory rate
Time the introductory rate applies
Monthly price after the introductory rate
Length of contract

One-time Fees at the Time of Installation ONT	\$150.00
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Early Termination Fee	N/A
Government Taxes	Varies by Location

Discounts & Bundles
None

Speeds Provided with Plan	
Typical Download Speed	200 Mbps
Typical Upload Speed	200Mbps
Typical Latency	15- 20 ms

Data Included with Monthly Price	Unlimited
Charges for Additional Data Usage	N/A

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Unique Plan Identifier: F0005067228CTCM12024DSL120

Broadband Facts

Carr Telephone Company
FIBER 1 GIG FIBER TO THE HOME
Fixed Broadband Consumer Disclosure

Monthly Price **\$99.99**

This monthly price is an introductory rate	No
Time the introductory rate applies	N/A
Monthly price after the introductory rate	N/A
Length of contract	N/A
Link to Terms of Contract	N/A

Additional Charges & Terms

Provider Monthly Fees

One-time Fees at the Time of Installation
ONT **\$150.00**

Early Termination Fee **N/A**

Government Taxes **Varies by Location**

Discounts & Bundles

None

Speeds Provided with Plan

Typical Download Speed	944 Mbps
Typical Upload Speed	944 Mbps
Typical Latency	15-20 ms

Data Included with Monthly Price	Unlimited
Charges for Additional Data Usage	N/A

Network Management Policy

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Unique Plan Identifier: F0005067228CTCMI2024DSL300

Broadband Facts

Carr Telephone Company
FIBER 5 GIG FIBER TO THE HOME
Fixed Broadband Consumer Disclosure

Monthly Price **\$149.99**

This monthly price is an introductory rate	No
Time the introductory rate applies	N/A
Monthly price after the introductory rate	N/A
Length of contract	N/A
Link to Terms of Contract	N/A

Additional Charges & Terms

One-time Fees at the Time of Installation ONT	\$150.00
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Early Termination Fee	N/A
Government Taxes	Varies by Location

Discounts & Bundles
None

Speeds Provided with Plan	
Typical Download Speed	5000 Mbps-
Typical Upload Speed	2000 Mbps
Typical Latency	15-20 ms

Data Included with Monthly Price	Unlimited
Charges for Additional Data Usage	N/A

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Unique Plan Identifier: F0005067228CTCMI2024DSL400

Broadband Facts

Carr Telephone Company
REMOTE MONITOR PACKAGE 2/20
Fixed Broadband Consumer Disclosure

Monthly Price

Provider Monthly Fees

Seasonal Rate
Five months maximum
Speed reduced to 2/20 **\$24.99**

Early Termination Fee **N/A**

Government Taxes **Varies by Location**

Discounts & Bundles

None

Speeds Provided with Plan

Typical Download Speed **2 Mbps**
Typical Upload **20 Mbps**
SpeedTypical Latency **15-20ms**

Data Included with Monthly Price

Charges for Additional Data Usage **N/A**

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Unique Plan Identifier: F0005067228CTCMI2024DSL120